



# Wollaston Public Library



2020  
Annual Report

# Milestones

New Staff!

Open Saturdays Year-Round

COVID Preparedness

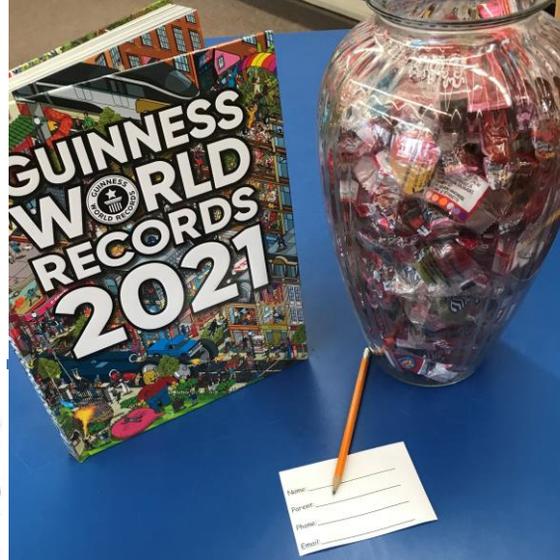
Zoom Meetings

Digital Service Delivery

Support for School and Work-from-Home Families

New Computers

Record High Donations



We Want You!



Happy Hallowe'en from your  
*fiends* at the library!

Visit the library this Saturday, between  
10:00 am and 1:00 pm, and pick up a  
craft bag to make your very own  
pumpkin and bat mobiles!

Can't wait to greet some new ghouls.  
Give 'em **pumpkin** to talk about!

# Testimonials

*"Thanks for the creative spirit you bring to the library. You are the best!!!"* Jennifer Cohen

*"Followed your instructions, working fine. Thank you for your capable and timely assistance!"* Sam Purdy

*"Thank you so much for making a long, wearisome summer so much more enjoyable!"* the Lennox family

*"We LOVE OUR COMMUNITY LIBRARY, especially the wonderful people who work there and help keep it going in the community!"* the Pozniak family

*"Thanks for all you do at the library."* Michael McKinnon

*"Thank you for your kindness, patience and excellent ideas!"* Tere Stinchcombe

*"I have been impressed in the past few months of the ways you have found to connect with the community and continue the work of the library electronically."* Peggy Stewart

*"Thanks for that great box load [ of books ]! So thankful for all of these resources during this time."* the Welch family

*"Thanks for the news from home. What's this about a new librarian? I hope you're not planning an escape... any attempt will be futile. You will be caught and you will be sent back to the portable."* Julie Beebe

*"I liked almost all of your last year picks. This is my busy season so I'm not getting a lot of reading done but I will certainly have a look and it is good to know there are some new titles waiting for me in the fall and winter."* Fred Henderson

*"Thank you so much for your hard work and dedication to our little library. You have made it a warm and welcoming place in our community."* Anne and Bob Ireland

*"Hurray, thank you for all your hard work!"* Heather Cox

*"Look forward to seeing you once again. We have sure missed our library!!"* the Maika family



# Overview



Wollaston  
PUBLIC LIBRARY

386 Cardholders

1,056 Hours of Operation

7,917 Items Checked Out

10,000 Questions Answered

5,116 Greetings and  
Welcome extended to  
Library users



# Outreach

45 Good Food Boxes  
Delivered

10 School Visits (*first 10  
weeks of the year*)

45 Students Using Their  
Library Cards

Paradis Exotic Pets Event

Home Deliveries

Pop-up Book Sales

ATV Trail Riders Fund-Raiser

93 Facebook Posts

36 Community Posters



# Digital Community



5,848 Wi-Fi connections

3,020 Website page views

315 Facebook followers

5,541 Found on Google

3,640 Email correspondence  
with library members

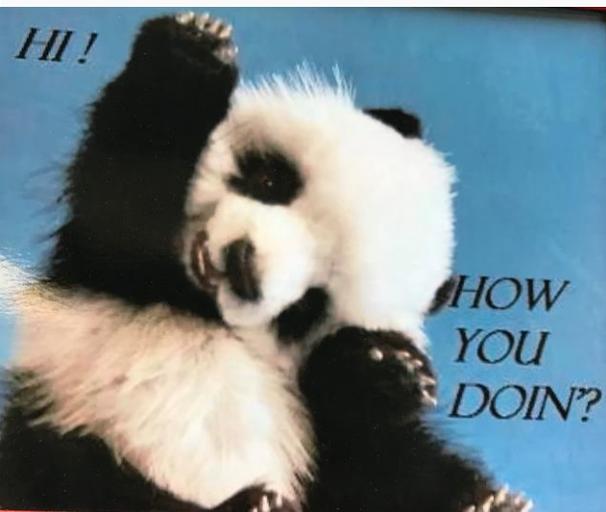


*Like us on Facebook!*



# Estimated Service Value

Library Service	Quantity of Use	Retail Value	Value of Services
Adult Material	1,462	\$30	\$43,860
Children's Material	1,706	\$20	\$34,120
Talking Book	21	\$45	\$945
Interlibrary Loan Material	151	\$30	\$4,530
Digital Library (ebook & audiobook)	1,744	\$30	\$52,320
DVD and Blu-Ray Material	1,329	\$20	\$26,580
Programs	475	\$15	\$7,125
Public Access Computer	1,504	\$15	\$22,560
Technical Assistance	556	\$20	\$11,120
Total Service Value			\$203,160



# Board Members

Roxanne Lambert, Board Chair

Jenn Rush, Vice Chair

Darlene Colton

Lynn Kruger

Traci Morrison

Robynn Ripley

Lawrence Wardroper

252 Board Hours

Value of Board Hours  
\$5,040

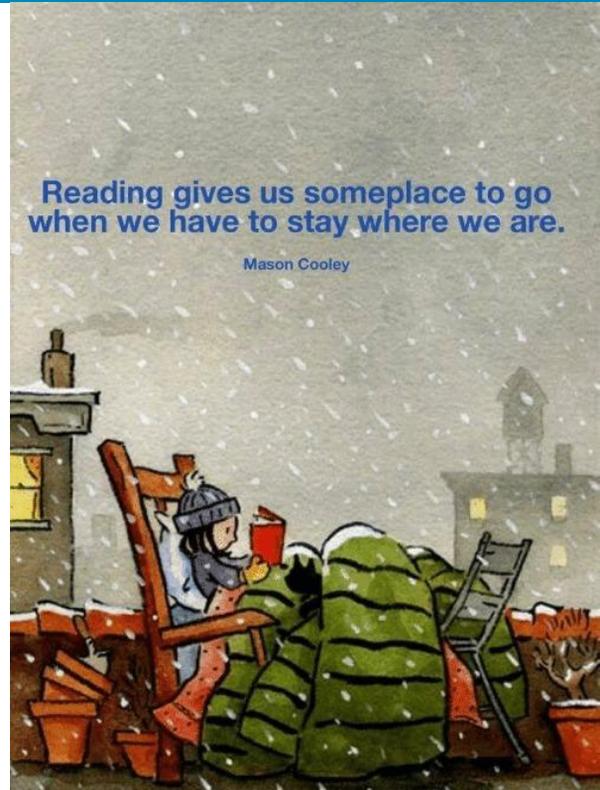
## Milestones

17 Policies Reviewed

Creation of a new  
Board Orientation Package

Consultant's Pay Equity Report  
Completed

Creation of a Service Agreement  
with the Municipality



**Wollaston Public Library**  
Imagine. Discover. Connect.



# Community

The library would like to thank its many volunteers in the community. The quality and reach of library services is enhanced every year with donations of time, skills, service, knowledge, and funds.

Thank you to the Friends of the Wollaston Library, who sponsored several resources available at the library, including our book collections and the public access computers. Anne Ireland was tireless in performing a variety of essential library tasks in assisting staff as conditions permitted throughout the year.

Thank you to the library board members, who volunteered extra time to fund-raise and manage pop-up book sales.



# Community

From the school, we would like to thank Rob Lake and Mark Reid for their cheerful welcome, for facilitating library programs and exchanges with the students, and for taking care of outdoor lighting, walkway clearing, and window repairs.

We must also thank our student volunteers, who helped with a variety of tasks in summer and fall.

Finally, we thank the Municipal staff and the Council for their unfailing support of the library.

