**Improving the Wollaston Public Library**

These are the responses to the online survey. Please let gail know if the link worked.. this is only for board's eyes only. cheers, gail

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| * [QUESTION SUMMARIES](https://www.surveymonkey.com/results/SM-LV78SV9C8/) * [DATA TRENDS](https://www.surveymonkey.com/results/SM-LV78SV9C8/data-trends/)   Q1 w  **How would rate the library as a community service?**   * Answered: 63 * Skipped: 1 |

| **Answer Choices** | **Responses** |
| --- | --- |
| We're fine without it | 4.76%  3 |
| It is a nice bonus. | 9.52%  6 |
| It is an important service. | 85.71%  54 |
| TOTAL | 63 |

Q2 w

**How often have you visited the library in the past year?**

* Answered: 61
* Skipped: 3

| **Answer Choices** | **Responses** |
| --- | --- |
| Weekly | 16.39%  10 |
| Monthly | 22.95%  14 |
| Occasionally | 60.66%  37 |
| TOTAL | 61 |

Q3 w

**Who in your family visits the library? You can check more than one box.**

* Answered: 62
* Skipped: 2

| **Answer Choices** | **Responses** |
| --- | --- |
| Adults | 90.32%  56 |
| Children | 35.48%  22 |
| Grandchildren | 20.97%  13 |
| Total Respondents: 62 |  |

Q4 w

**Are you a seasonal or permanent resident?**

* Answered: 63
* Skipped: 1

| **Answer Choices** | **Responses** |
| --- | --- |
| Seasonal | 28.57%  18 |
| Permanent | 71.43%  45 |
| TOTAL | 63 |

Q5 w

**What is your postal code?**

* Answered: 64
* Skipped: 0

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K0L1P0

K0L 1P0

K0L 1P0

K0l 1w0

K0L 1P0

L5B 2R6

K0l1p0

K0L 1P0

K0L 1P0

L5L 1L4

M6S 2P1

K9h1m4

m5p1r7

K0L 1P0

K0L 1P0

K0L 1P0

K8P4W4

K8n4b5

K0A 1P0

Coe Hill

K0L1P0

K0L1P0

L1l0j4

K0l1p0

K0l 1P0

K0L 1P0

K0L1P0

K0L 1P0

K0l 1p0

K0l1p0

K0L 1P0

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K0L 1P0

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Idk

Q6 w

**Which services are most important to you? You can choose more than one.**

* Answered: 64
* Skipped: 0

| **Answer Choices** | **Responses** |
| --- | --- |
| Borrowing Books | 78.13%  50 |
| Borrowing DVDs | 40.63%  26 |
| Use of Computer or WiFi | 56.25%  36 |
| Children's and March Break programmes | 31.25%  20 |
| Community Events (ie. Seedy Sunday) | 56.25%  36 |
| Online catalogue - ordering books online | 45.31%  29 |
| Workshops for Seniors | 20.31%  13 |
| Book Club | 18.75%  12 |
| Total Respondents: 64 |  |

Q7 w

**What library hours best serve your needs? You can have more than one choice.**

* Answered: 64
* Skipped: 0

| **Answer Choices** | **Responses** |
| --- | --- |
| Weekdays 10am until noon. | 25.00%  16 |
| Weekdays 1pm until 6pm | 70.31%  45 |
| Weekdays 5pm until 8pm | 35.94%  23 |
| Saturdays 10am until 2pm | 70.31%  45 |
| Total Respondents: 64 |  |

Q8 w

**Tell us your impression of the current library facility? i.e Exterior, Interior, Comfort, Access, Cleanliness, Signage**

* Answered: 59
* Skipped: 5

Clean and Welcoming. Cramped.

The website needs updating. There does not appear to be any new programs coming forward as the current information and calendar are dated. It doesn't look like much effort is being put into this library any more.

Clean but cluttered, a very small place

Very quaint for a small village. I love it!

Small, dated, cold, no bathroom

Need a bigger building. I haven’t been there in a while, I would like to see more biographical books. A bigger variety of subjects.

Crowded, too hot on summer, too cold in winter, no washroom facilities

It is a clean space, very quaint but much too small. It is disappointing that there is no washrooms or running water.

Ugly Old Embarrassing

Cleanliness access

Needs a bigger building.

It definetly needs replacing, but what about the property it currently sits on? What is the future there if they eventually close the school?

Very small cramped space

I would love to have a bigger library because I simply love books and I love being around books. It would be lovely to have a washroom for those people that are there for longer periods and for those that work there.

Nice but could be bigger. Better signage would be an advantage

it needs to be a little larger for comfort and space

To small and cramped.

The artwork outside is great. The wifi bench is great. It feels odd going through the school grounds. It is very crowded if there are a group of kids there. I like the toy area but it would be better if you could block it off to keep the little ones inside. Not much privacy. Welcoming. Feels more like a school classroom.

It is small, need a bathroon.

cozy. adequate.

It is a small building with little space to move around. It's a challenge to have any type of meeting or get together there. It's clean and nicely decorated, but it is showing its age.

Leading question. It is a bit cluttered and cramped. If it can be improved then I am all for it.

Stuffy, poor ventilation, tight quarters. No washroom.

fine

I love it. I just wish it were bigger with more books.

It's a joke

I realize that the library has been changed from a combination public/school library in the last little while. I assume that is the reason for the lack of children's books and the extremely small floor space in the children's section. As an adult helping my grandchildren to choose books, I find it difficult to manoeuvre around the shelves due to the combination of the small space and the furniture that is in the centre of that area. I would hope that if the physical library were moved to another location or facility that the children's area would be increased and that issue would be resolved. However, the problem with so few children's books can only be resolved with either purchases or donations. As a librarian, I realize that school libraries are moving more and more from books to other learning resources. However, I feel that public libraries still need to provide a selection of reading material for all ages, especially children, especially in more remote areas. I'm also wondering about the training that has been given to the current librarian. I would be interested to know if this very pleasant person is an experienced librarian/library technician. A small library like this one needs a considerable amount of organization and structure and the person in charge needs to be 'on top of things' at all times.

I'm quite disappointed with the layout of the library. The children's section is essentially inaccessible. It is a terribly tiny section of the library and is organized in such a way that only several children can be in the area at a time. There is a large table with chairs in the middle of the small section, with barely enough room for a child to squat down and look at the children's books. Books need to be accessible in a child friendly way; this organization is the opposite. I have experience in elementary libraries and classrooms, and I have never seen a space so poorly organized. Additionally, at my last visit there were children's books littered around the floor of the children's section; it is the role of the librarian to model how to respectfully look after the books. She should not be seated behind the desk (with nobody needing circulation), while the children's tiny section is littered with books. I would suggest there needs to be some mentoring that needs to take place; to assist in organizing the children's section so that it can be friendly, accessible and appropriately laid out for children. Overall, I was extremely disappointed.

While staff do their best to make it welcoming and practical, the current space is too small and uncomfortable. It needs a washroom and more space both for a larger collection and for seating and working areas.

I feel sorry for the community having such a poorly equipped facility. Think big,go after a grant, book sales can only go so far!

problem with washroom facilities.

Good....

A poor reflection on the community to have space without a washroom.

It seems woefully small for the important role it plays in our community. It is accessible and clean. Has no bathroom, which is a travesty really, in this 21st century. So I revise my earlier assertion that the building is accessible because the lack of a washroom is appalling. Makes for unfair working conditions and a dicey outing for a child.

Could maybe use more prominent signage.

It needs a bathroom. Too small.

Given the limitations of the building - size, plumbing (lack), poor insulation etc., the library is very presentable.

There definitely needs to be more space to expand. Better signage would help and a washroom facility is crucial. We've had to leave early several times because my daughter has to use the bathroom.

Visibly older.

I do not attend this library, however, it should be in the town hall

It is a well stocked library but needs better space.

An 'A' frame sign to let people know when the library is open would be a very inexpensive marketing tool. Adding a large sign - chalk or lettered - to the road side of the building to advertise programs, hours, etc would again be helpful.

Crowded, but for what they have to work with, it's as good as can be.

Definitely needs an upgrade! If in the budget or budgeted for annually until enough funds are available.

Good

Gshhajjfhsk

A larger building would be great

Horrible location, exterior needs to look like it is cared for instead of looking like an abandoned storage unit, interior needs to be kept clean, used book section needs to be brought back in.

Friendly, welcoming, wonderful use of the limited facility.

kind of small

Q9 w

**Do you believe the library needs a new location? If yes,  tell us what kinds of services you would like to see.**

* Answered: 61
* Skipped: 3

| **Answer Choices** | **Responses** |
| --- | --- |
| Washroom | 90.16%  55 |
| Parking | 73.77%  45 |
| Separate Meeting/Multi-Purpose Room | 63.93%  39 |
| Quiet Area | 50.82%  31 |
| Children's Area | 72.13%  44 |
| Mini-Business Area | 32.79%  20 |
| Craft Room | 39.34%  24 |
| Total Respondents: 61 |  |

Q10 w

**Would you be willing to volunteer some time to help out with a new library? If so, please leave us your email address or phone number in the box below.  Or, you can contact the library directly at 613 337 5183 or wollastonpubliclibrary@gmail.com**

* Answered: 24
* Skipped: 40

6133345658

Yes. When I retire and move up on a permanent basis. 2018 Sept

No waste of time

No. FOWL is a group of mean spirited people passing themselves off as volunteers. Until that nasty group is disbanded I will not volunteer there.

I may be, depending on my health. Some days are better than others. Feel free to ask. If I'm up to it, I'd love to help.

No.

Yes. I will be better able to volunteer next year as my youngest is only 2. Christineordanis@yahoo.com

I volunteer at the book sale each year and hope to be able to play a bigger part in the future. When I can, I will contact you. Thank you for working so diligently to keep our library open, functioning, and improving.

Next year during the summer. cathyorr21@gmail.com

Unfortunately, I'm not in coe hill enough to volunteer at the library. Otherwise I absolutely would.

Have supported the library in the past,board and Friends-fundraising helping with events etc.

Yes, I will contact

There is currently a golden opportunity to move the library into the school. Don't fumble this opportunity.

graham@gblair.ca

Yes! Jenniferycarr@gmail.com

not able to

Yes interested in the future but not until I retire

Spell check? Opening statement. 1st question. Question 3 - 4th option = Never? Question 6 - Literacy programming. That is the core principle of any library and this is not happening and not considered in this survey. It is also the primary data component for funding. Very concerning survey with key pillars of success not addressed.

Perhaps when I become a permanent resident of Wollaston

No

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